

Patients/ clients logistics

Optional module for care workers

5 credit points

Why

Inadequate logistics between health care and social care brings along crucial problems. Health care professional who knows basics of logistics could provide sufficient service and help people –
be qualified coordinator in patient's logistics.

Who

2 nd year Vocational students on health care and social care curricula

What

- Health- and social care legislation
- Case management
- Networking
- Information flow
- Logistical processes
- Shelving services

What (2)

- Operations at warehouse
- Stock management
- Process management

Outcomes

1. Introduces different systems of social and welfare payments and compensations for people under care in Estonia.
2. Supervises and teaches people under care in arranging services and compensations using case management methodology and networking methods.
3. Defines logistics functions and associates different processes connected with client/ patient with processes available at health and social care.

Final Assessment

! Dras logistic process chart on services and products flow for different target groups.

It involves:

1. Present situation mapping (SWOT)
2. Suitable services
3. Suitable medicine
4. Suitable network

How to apply

All second year care workers declare on information system their optional module choice

Or contact

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